



SCHNEIDER SOLAR SYSTEM

Temiz çevre, doğal enerji

TERMS OF WARRANTY FOR SCHNEIDER SOLAR SYSTEM SOLAR PANEL

- **35-YEAR LIMITED PRODUCT WARRANTY**

Schneider Solar System shall guarantee for 25 years, as of the Start Date of Warranty, the endurance, reliability and glass surface durability of Panels under normal installation conditions, usage and maintenance and in the case of applications in accordance with the Schneider User's Guide. Such limited warranty shall cover factors like manufactural malfunctions or defects on the panels, as well as material and workmanship defects that could negatively impact power output.

- **35-YEAR LIMITED PERFORMANCE WARRANTY**

Involves performance loss arising from the decrease in the performance of the cells in Solar Panels.

Offers a 35-year Performance Warranty.

Performance warranty shall apply in cases where the decrease in performance results from the defects and malfunctions in the components of the Panel, such as panel glass, panel frame, connectors, bypass diodes, cables, plugs, EVA and back surface foil etc. The decrease in performance shall be based on the nominal power specified during the delivery, for each panel. The Schneider Solar System performance warranty shall be valid for 25 years, as of the Start Date of Warranty, under normal assembly, application and service conditions.

- **START DATE OF WARRANTY**

The Start Date of Warranty shall be effective as of the date of invoice for the modules.

- **WARRANTY EXCLUSIONS**

Scope of Limited Warranty shall not apply for any Schneider Panel subject to any of the below conditions:

- Any modifications, repairs etc. to be made on the panels, without prior notification and approval of Schneider Solar
- Non-payment of the payments to be made for panels
- Misuse, exploitation, negligence or accidents in storage, transport, installation, application, usage or service
- Configuration, design and installation not complying with the standards
- Operation and Maintenance that is improper, wrong, insufficient or not-complying with the standards
- Exposure to extreme environmental conditions and natural disasters, such as acid rain, hot sand, salty water, corrosion, air pollution, earthquake, explosion, fire, mold, hail, frosting, tsunami and storm
- Except for the causes listed in Article 6, electrical fluctuations, vandalism, accidental fractures and, including but not limited to, all events occurring beyond control of Schneider Solar
- Voltage fluctuations, overcurrent level, electrical and mechanical engineering weaknesses, and electrical problems that could occur in a project where modules are used
- Alteration, erasure and unreadable serial number for the module

- **SOLUTIONS**

Costs for the panels, which were reported to Schneider as Schneider Solar Panel Error and/or Performance Error, shall be covered by the company and, in the first stage, the product shall be tested by the authorized assembly personnel. In case of a product defect, such product shall be replaced. In case of a potential user error, the product will not be replaced.

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